



General Assembly

Substitute Bill No. 1088

January Session, 2011

* ____SB01088ET____032311____ *

**AN ACT IMPLEMENTING THE RECOMMENDATIONS OF THE
PROGRAM REVIEW AND INVESTIGATIONS COMMITTEE
CONCERNING E-GOVERNMENT.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 4d-1 of the general statutes is repealed and the
2 following is substituted in lieu thereof (*Effective from passage*):

3 As used in this chapter and sections 2 to 4, inclusive, of this act:

4 (1) "Architecture" means the defined structure or orderly
5 arrangement of information systems and telecommunication systems,
6 based on accepted industry standards and guidelines, for the purpose
7 of maximizing the interconnection and efficiency of such systems and
8 the ability of users to share information resources.

9 (2) "Information systems" means the combination of data processing
10 hardware and software in the collection, processing and distribution of
11 data to and from interactive computer-based systems to meet
12 informational needs.

13 (3) "State agency" means each department, board, council,
14 commission, institution or other agency of the Executive Department
15 of the state government, provided each board, council, commission,
16 institution or other agency included by law within any given
17 department shall be deemed a division of that department. The term

18 "state agency" shall include (A) the offices of the Governor, Lieutenant
19 Governor, Treasurer, Attorney General, Secretary of the State and
20 Comptroller and (B) all operations of an Executive Department agency
21 which are funded by either the General Fund or a special fund.

22 (4) "Telecommunication systems" means telephone equipment and
23 transmission facilities, either alone or in combination with information
24 systems, for the electronic distribution of all forms of information,
25 including voice, data and images.

26 (5) "Chief Information Officer" means the department head for the
27 Department of Information Technology.

28 (6) "E-Government Board" means the E-Government Board created
29 under section 2 of this act.

30 Sec. 2. (NEW) (*Effective from passage*) (a) There is established an E-
31 Government Board to identify business and customer service needs
32 and facilitate the development and implementation of e-government
33 initiatives and strategies for the state. Said board shall: (1) Develop and
34 adopt a definition of e-government, (2) advise the Department of
35 Information Technology regarding the use of the state central Internet
36 web site as the centralized source for state government information
37 and services and recommend changes to the web site's design or
38 content, (3) create priorities for new on-line services, (4) recommend
39 the sharing of common state e-government functions, (5) consider
40 whether to propose convenience fees for state on-line services, (6)
41 assist in the selection and development of Internet traffic statistics, (7)
42 provide input for and approve the annual strategic plan for e-
43 government developed under section 4 of this act, and (8) adopt
44 performance measurement goals for the state central Internet web site,
45 including, but not limited to, goals for implementing new on-line
46 services, and increasing the use of existing and new on-line services.

47 (b) The board shall consist of the following members:

48 (1) One appointed by the speaker of the House of Representatives,

49 who shall be a representative of a municipality;

50 (2) One appointed by the president pro tempore of the Senate, who
51 shall be a representative of a municipality;

52 (3) One appointed by the minority leader of the Senate, who shall be
53 a member of the public;

54 (4) One appointed by the majority leader of the Senate, who shall be
55 a member of the public;

56 (5) One appointed by the minority leader of the House of
57 Representatives, who shall be a representative from the business
58 sector, provided such representative shall not be an information
59 technology vendor to the state;

60 (6) One appointed by the majority leader of the House of
61 Representatives, who shall be a representative from the business
62 sector, provided such representative shall not be an information
63 technology vendor to the state;

64 (7) Eight appointed by the Governor, who shall each be a
65 representative of a state agency in one of the following eight state
66 service areas: (A) Human services, (B) health, (C) transportation, (D)
67 regulation and protection, (E) general government administration, (F)
68 conservation and development, (G) education, and (H) judiciary;

69 (8) The Chief Information Officer of the Department of Information
70 Technology;

71 (9) The Secretary of the Office of Policy and Management, or a
72 designee;

73 (10) The Secretary of the State, or a designee;

74 (11) The State Librarian, or a designee; and

75 (12) One representative from the Judicial Department, appointed by
76 the Chief Court Administrator.

77 (c) All appointments to the board shall be made not later than thirty
78 days after the effective date of this section and each member shall
79 serve a term of three years from the date of appointment. Any vacancy
80 shall be filled by the appointing authority. The members appointed in
81 accordance with subdivisions (1) to (6), inclusive, and subdivision (12)
82 of subsection (b) of this section shall be nonvoting members.

83 (d) The Governor shall select the chairperson of the board from
84 among the voting members of the board. Such chairperson shall
85 schedule the first meeting of the board, which shall be held not later
86 than sixty days after the effective date of this section. Future meetings
87 shall be held not less than quarterly. The chairperson of the board shall
88 propose bylaws for adoption by the board concerning the conduct of
89 its business. A majority of the members of the board shall constitute a
90 quorum for the transaction of any business or the exercise of any
91 power of the board.

92 (e) The chairperson may establish subcommittees to carry out the
93 functions of the board. The chairperson shall designate what issues the
94 subcommittees shall address.

95 (f) The Department of Information Technology shall, within
96 available resources, provide staff support for the board and shall
97 provide any information concerning the state central Internet web site
98 requested by the board. Such information may include, but not be
99 limited to, statistics concerning the usage of the state central Internet
100 web site or other information needed for the board to perform its
101 duties in accordance with subsection (a) of this section.

102 (g) Not later than January 1, 2012, and annually thereafter, the board
103 shall submit a report on its recommendations concerning strategic
104 proposals and priorities for e-government to the Chief Information
105 Officer for inclusion in said officer's strategic plans developed in
106 accordance with section 4d-7 of the general statutes, as amended by
107 this act, and section 4 of this act.

108 Sec. 3. (*Effective from passage*) The E-Government Board shall devise

109 a marketing strategy to advertise the state central Internet web site as
110 the primary web site for citizens of the state to enter for information
111 about and services of state government. The E-Government Board
112 shall submit such marketing strategy to the Chief Information Officer
113 for implementation by said officer.

114 Sec. 4. (NEW) (*Effective from passage*) The Chief Information Officer
115 shall, in consultation with the E-Government Board, develop, publish
116 and annually update an e-government strategic plan. Such plan shall
117 delineate a clear strategy for providing on-line services for different
118 user groups according to such groups' specific needs. The Chief
119 Information Officer shall seek input from state agencies, including the
120 various information technology departments of state agencies, citizens
121 and businesses concerning such agencies', citizens' and businesses'
122 needs concerning e-government.

123 Sec. 5. (NEW) (*Effective from passage*) The Department of Information
124 Technology shall, in consultation with the E-Government Board,
125 develop an on-line user survey to be posted on the state central
126 Internet web site to determine user satisfaction and any user
127 suggestions for improvements to the web site in order to enhance user
128 experience. Not later than six months after the posting of such survey
129 and each six months thereafter, the department shall submit a report
130 containing the aggregated results of such survey to the E-Government
131 Board.

132 Sec. 6. Section 4d-2 of the general statutes is repealed and the
133 following is substituted in lieu thereof (*Effective July 1, 2011*):

134 (a) There is established the Department of Information Technology.
135 The Department of Information Technology shall be administered by a
136 Chief Information Officer, who shall be an individual knowledgeable
137 with respect to information and telecommunication systems. The Chief
138 Information Officer shall be appointed by the Governor in accordance
139 with the provisions of sections 4-5 to 4-8, inclusive, with the powers
140 and duties prescribed in said sections.

141 (b) The Department of Information Technology shall constitute a
142 successor department to the Office of Information and Technology, in
143 accordance with the provisions of sections 4-38d, 4-38e and 4-39.

144 (c) The Chief Information Officer shall: (1) Develop and implement
145 an integrated set of policies and architecture pertaining to information
146 and telecommunication systems for state agencies; (2) develop a series
147 of comprehensive standards and planning guidelines pertaining to the
148 development, acquisition, implementation, and oversight and
149 management of information and telecommunication systems for state
150 agencies; (3) identify and implement (A) optimal information and
151 telecommunication systems to efficiently service the needs of state
152 agencies, and (B) opportunities for reducing costs for such systems; (4)
153 approve or disapprove, in accordance with guidelines established by
154 the Chief Information Officer, each proposed state agency acquisition
155 of hardware or software for an information or telecommunication
156 system, except for (A) hardware or software having a cost of less than
157 twenty thousand dollars, or (B) hardware or software having a cost of
158 twenty thousand dollars or more, but less than one hundred thousand
159 dollars, which is for a project that complies with the agency's business
160 systems plan as approved by the Chief Information Officer; (5)
161 approve or disapprove, in accordance with guidelines established by
162 the Chief Information Officer, all state agency requests or proposed
163 contracts for consultants for information and telecommunication
164 systems; (6) be responsible for purchasing, leasing and contracting for
165 all information system and telecommunication system facilities,
166 equipment and services for state agencies, in accordance with the
167 provisions of subsection (a) of section 4d-8, except for the offices of the
168 Governor, Lieutenant Governor, Treasurer, Attorney General,
169 Secretary of the State and Comptroller; (7) review existing and new
170 information and telecommunication system technologies to ensure
171 consistency with the strategic plan established under section 4d-7, as
172 amended by this act, and approved state agency architecture and make
173 recommendations to the Standardization Committee established under
174 section 4a-58 for review and appropriate action; (8) cooperate with the

175 General Assembly, the Judicial Department and the constituent units
176 of the state system of higher education in assessing opportunities for
177 cost savings and greater sharing of information resources which could
178 result if such entities acquire information and telecommunication
179 systems similar to those of state agencies; (9) ensure state-wide
180 implementation of the 9-1-1 and E 9-1-1 systems; [and] (10) report
181 annually, on or before February fifteenth, in accordance with section
182 11-4a, to the joint standing committees of the General Assembly having
183 cognizance of matters relating to appropriations and the budgets of
184 state agencies and government administration and elections on all
185 technology projects on which the department is working or that the
186 department plans to undertake; and (11) compile statistics concerning
187 the amount of use of the state central Internet web site and individual
188 state agency Internet web sites each year and post such statistics on the
189 Internet web site of the department.

190 (d) The Department of Information Technology shall approve or
191 disapprove a state agency request or proposed contract under
192 subdivision (4) or (5) of subsection (c) of this section no later than
193 seven business days after receipt of the request or proposed contract
194 and any necessary supporting information. If the Department of
195 Information Technology does not approve or disapprove the request
196 or proposed contract by the end of such seven-day period, the request
197 or proposed contract shall be deemed to have been approved. The
198 provisions of said subdivision (5) shall not apply to telecommunication
199 consultants retained by the Department of Public Utility Control or the
200 Office of Consumer Counsel in connection with telecommunication
201 proceedings of said department.

202 (e) The Chief Information Officer shall, within available
203 appropriations, designate an e-government director. Said director shall
204 assist the Chief Information Officer to implement the expansion of e-
205 government in state agencies. Not later than January 1, 2012, and
206 annually thereafter, the director shall submit a report on the status of
207 e-government projects and services, including a complete list of on-line
208 services offered and recommendations for additional on-line services

209 and statistics concerning the use of on-line services, to the E-
210 Government Board.

211 Sec. 7. (NEW) (*Effective from passage*) Each state agency's Internet
212 web site shall be (1) hosted by a method provided by the Department
213 of Information Technology, and (2) designed using the template
214 provided by the Department of Information Technology, unless
215 exempted from such requirements by any provision of the general
216 statutes or by the Chief Information Officer.

217 Sec. 8. Subsection (c) of section 4d-7 of the general statutes is
218 repealed and the following is substituted in lieu thereof (*Effective from*
219 *passage*):

220 (c) [Each] On or before January 1, 2012, and annually thereafter,
221 each state agency shall prepare an information technology plan and
222 shall submit to the Chief Information Officer [all plans, documents
223 and] such plan and any other information requested by the Chief
224 Information Officer. [for the development of such plan.] Such plan
225 shall include, but not be limited to, (1) the information technology
226 priority objectives of the agency, (2) any major planned or existing
227 initiatives related to information technology, including initiatives
228 involving state and local government coordination, (3) specific
229 information technology projects to assist or provide services to the
230 public and any efforts made to conduct transactions electronically, (4)
231 a summary of statistics concerning use of the agency Internet web site,
232 and (5) efforts of the agency to develop public and private
233 partnerships to accomplish information technology objectives.

234 Sec. 9. (*Effective from passage*) On or before February 1, 2012, the
235 Department of Information Technology shall submit a report, in
236 accordance with the provisions of section 11-4a of the general statutes,
237 to the joint standing committees of the General Assembly having
238 cognizance of matters relating to energy and technology and
239 government administration and the Legislative Program Review and
240 Investigations Committee on the status of the establishment of the E-

